# IMPORTANT BENEFITS ANNOUNCEMENT



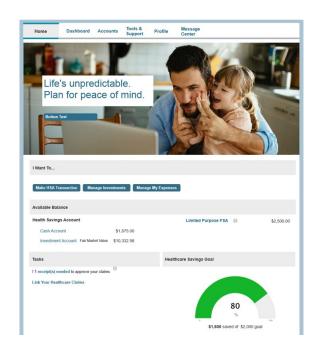
**Great News!** 

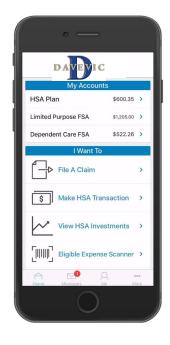
Your Employer has contracted with Davevic Benefit Consultants to offer a services platform that makes it easier for you to manage your account-based benefits. Below is information regarding your own consumer portal to upload a claim, check balances, and much more!

## The Consumer Portal and Davevic App make managing your benefits easy!

An easy-to-use **Consumer Portal** will allow secure, 24/7 access to your accounts to:

- Check your up-to-the minute plan balances
- View all plan, claims, and payment details
- File claims and submit receipts online
- View upcoming reimbursements
- Sign up for direct deposit.. and much more!





## The handy **Davevic App**:

- Access available account balances on your iPhone<sup>®</sup>, iPod Touch<sup>®</sup>, iPad<sup>®</sup>, or Android<sup>®</sup>powered device
- Submit claims and receipts using your device's camera
- Receive account balances and selected alerts via text message on any mobile device

## EMPLOYEE & CONSUMER PORTAL GUIDE



Welcome to your Davevic Benefit Consultants Consumer Portal.

This one-stop portal gives you 24/7 access to view information and manage your Flexible Spending Account (FSA) and Health Reimbursement Account (HRA).

## Consumer Portal access enables you to:

- File a claim online
- Upload receipts and track expenses
- View up-to-the-minute account balances
- View your account activity, claims history and payment (reimbursement) history
- Report a lost/stolen Card and request a new one
- Update your personal profile information
- Change your login ID and/or password
- Download plan information, forms and notifications

## The **Home Page** is designed for easy navigation:

- Easily access the "I Want To" section which contains the most frequently used features.
- Available Balance links to the Account Summary page, where you can see and manage your accounts.
- The Message Center section displays alerts and relevant links that enable you to keep current on your accounts. You will also be able to view claim denials and emails sent from Davevic.
- The Quick View section graphically displays some of your key account information.

You can also hover over the tabs at the top of the page.

For more information please contact us toll-free 800-854-4099 or checkout our website: www.davevic.com

## LOGGING ON TO THE HOME PAGE:

- 1. Go to www.davevic.com
- 2. Under the login center, click FSA/HRA Claims Portal
- 3. Click Go.
- 4. Enter the below information as an Existing User:Login ID: first initial, last name, last 4 digits SSN (no spaces)Password: davevic1
- 5. Click Login

You will be prompted to change your password once you login.

Reminder: Your password is required to be changed every 90 days You can change it by clicking "Forgot Password" on the login page.

